



# Cultural Competence and Behavioral Health Services (BHS) for Direct Service Providers

Presented by: *Veronica Kelley, LCSW*



## Learning Objectives

Upon completion of this training, participants should be able to:

- Identify current San Bernardino County demographics including but not limited to: gender ethnicity, primary language, religious affiliation, sexual orientation, disabilities, poverty, immigration status, foreign born, linguistically isolated.
- Identify the Federal and State laws which impact and require Cultural/Linguistic competence in behavioral health service delivery.
- Articulate the effect that multicultural psychology has on access and utilization of behavioral health services.
- Identify 5 cultural barriers that service providers can reduce in daily operations, as well as the methods of these reductions.

## *Who Should Attend?*

**Direct Service Providers from DBH staff, DBH Contract Providers and Community.**

*(this training satisfies 3 hours of the annual Cultural Competence requirement)*

**When: Feb 16, 2011**

**Time: 9am-12pm**

**Where: MBMH WRAP**

**Training Center**

**58923 Business Center Drive**

**Suite E**

**Yucca Valley CA 92284**

## CE/CEU/CEH Information

**Psychologist CE Credits:** "San Bernardino County Department of Behavioral Health is approved by the American Psychological Association to sponsor **2.75** hours of continuing education for psychologists. San Bernardino County Department of Behavioral Health maintains responsibility for this program and its content."

**BBS:** San Bernardino County Department of Behavioral Health, board-approved provider number 3766, "Course meets the qualifications for **2.75** hours of continuing education credit for MFTs and/or LCSWs as required by the California Board of Behavioral Sciences." **CBRN:** "Provider approved by the California Board of Registered Nursing Provider Number CEP-15400, for **3** hours." **CAADAC:** County of San Bernardino Department of Behavioral Health, "Provider approved by CAADAC, Provider Number 1N-06-850-0610 for **2.75** CEH'S." **CAADE:** County of San Bernardino Department of Behavioral Health, "Provider is approved by CAADE, the CAADE provider number CP10 872 C 0712 for **2.75** CEHs awarded."

**Note: Participation for the entire class period is required to qualify for continuing education credit, no partial credit will be awarded.**

## Register Now!

**Log onto the Essential Learning:**

**<http://dbh.training.essentiallearning.com>**

**For assistance, please call**

**(800) 722-9866 or email**

**[Training@dbh.sbcounty.gov](mailto:Training@dbh.sbcounty.gov)**



For alternative communication methods, call 800-722-9866.

